

<b>Survey # 4. RMRPOA Website &amp; Email List (invites 156; responses c-60, p-14)</b>		
<b>1. Do you use the RMRPOA Website, <a href="http://www.rivermountainranch.org">www.rivermountainranch.org</a>?</b>		
Yes	67	91%
No	4	5%
If no, why?	5	7%
<b>Open-ended Responses</b>		
1	I just forget to look at it.	
2	No time for us working folk	
3	Just not in the habit, which I intend to change. The times I've been there, it has been informative.	
4	I have had only one reason to go there in the last few years and it was to look up the lime disease information. All the updates I need come directly in emails to me.	
5	Rarely...last time I used it there wasn't a lot there and it seems like it wasn't especially user friendly	
<b>2. Do you find the information on the website timely and useful?</b>		
Yes	67	91%
No	2	3%
If no, why?	3	4%
<b>Open-ended Responses</b>		
1	a great resource	
2	Because, I only access the website when prompted or looking for something.	
3	Can't remember what I info I was looking for but I do remember that I couldn't find it on the website	

3. What additional information and/or improvements would you like to see? You may also enter general comments.	
<i>Open-ended Responses</i>	
1	Okay as is.
2	I liked it when residents were able to connect with a blog or forum. Seemed to be helpful in a lot of ways.
3	The website once had a Forum with very useful information and concerns. We would like to see the Forum return. If a Forum is too time consuming to maintain, a Facebook page would be a good substitute. We need a venue that will allow the POA members to communicate with each other. <b><i>The last Forum that we had was deleted in 2008 due to the large amount of time to administer it plus it became full of pornographic and other unrelated nasty comments. We will look into whether a Facebook page would be something that could be a viable substitute in the next couple of months. If Facebook is determined to be the way to go, then the Board would sponsor a volunteer to be the administrator. The key is that we would need a volunteer from the membership to perform the day to day tasks required for the Facebook page.</i></b>
4	The website has continually improved over the years, and all of the efforts to improve and maintain it are much appreciated.
5	Warning people who own dogs to keep them in their yards it is a hazard to people who are walking/jogging.
6	No home built, yet, but soon! Just wish to keep current with what is happening in the community.
7	I like the idea of making the website more personal. Like showing a profile of a family or a pic of their home. I know it brings up privacy issues but if the family is open to it, then it would nice to see. Thanks.
8	Thanks for doing a good job!
9	Very good website, thanks
10	Seems to stay pretty current; Does not seem to be missing anything. Keep the updates on Burn Ban clearly highlighted as well as any urgent reminders or notices, especially troubles or concerns in RMR.

11	Even though I check the website when I need information and to read the newsletter, I very much appreciate the emails that are sent when there are immediate issues such as changes in the burn ban status. THANKS!
12	It would be helpful to have a list of vendors that other folks use for things like well servicing or septic maintenance. <b>Good idea! The Board has discussed doing this during 2010 and will determine how best to proceed over the next couple of months.</b>
13	Trends in sales (new on market, number for sale, average and range of time on market, newly built, average size, average acreage, number of buildings on sites), general population data (number per home, child population, retirement population), number of 911 calls and reason for call, all would be of interest. <b>Sales data would require input from a licensed real estate broker. As for the number of homes built, the Architectural Chair has that data and it is available to you via an email. Some of the demographic data that you mentioned would not be something that the POA would release without a release permission from the total membership. The number of 911 calls and related data should be available through the Neighborhood Watch committee chair who coordinates with the Hays County Sheriff's Dept. but the position is currently vacant.</b>
14	I do not use it often however when I have a question about RMR I can usually find the answer at the site. I think it is an excellent resource for all who live in RMR and thanks to John for keeping it up to date.
15	Compliments on the website---- GOOD JOB
16	what happened to the message board page? <b>Please see the answer to # 3 above.</b> The bulletins (and the archives) are nice to have.
17	I would love to see more community outreach stuff like a place to log in and find a group of cyclists to join in the mornings or a group of stargazers to hang out with. Also it could be a great tool for carpooling/ride-sharing and play groups for parents to take their kids to. Please see the answer to # 3 above. <b>Community photos and or articles are provided by the membership to the Board Communications Chair for posting on the website. For example, we recently received an item regarding the "Biker Babes" in RMR which was posted. We have not received any pictures from the last three years of Halloween parties although they have been requested. We depend on the submissions of the membership since we are not the newspaper and do not have reporters.</b>

18	great job
19	I rarely use the website, but when looking for something specific, I find it there.
20	The website is excellent. Provides a lot of information. We particularly like the rain gauge information.
21	Website is informative and well done. Cudos!
22	Especially appreciate any timely updates on status of agricultural exemption. <b>Please contact the RMRCC for any information needed regarding Ag Leases. Their contact information is listed on our website Home page in the right column.</b>
23	It is hard to keep websites up-to-date unless there is an easy process to do so...but keeping the information fresh and relevant will attract more users (if that is the goal). I would rather have a fast online directory for RMR, for example, than a hard copy directory. Easier for me to keep track of and more environmentally friendly. <b>It is the POA Board's responsibility to respect the privacy and security of the data contained in our Directory. Also, the Directory is only available and distributed to those members that give permission to release certain contact information. An online Directory would not be able to ensure the privacy and security of the information.</b>

**4. Do you periodically receive notifications and information from the POA via email? For example, notification of the posting of the most recent POA Newsletter.**

Yes	54	73%
No	2	3%

**5. Do you find the information received via email to be timely and/or useful?**

Yes	54	73%
No	1	1%
If no, why?	0	0%

6. What additional information and/or improvements would you like to see? You may also enter general comments.	
<i>Open-ended Responses</i>	
1	okay as is.
2	only thing I can think of is it's like preaching to the choir. The residents, or none, that do not accept the newsletter or come to meetings are generally the biggest offenders of our inforce deed restrictions. Barking-howling dogs all night long are my current issue...:)
3	no comment at this time.
4	Send more emails when Burn Ban changes; solicitors in the neighborhood, etc.
5	Information re road repair, accidents, accidents in progress, work in progress.
6	It would be great if the emails could be shorter and bulleted in categories. <b><i>We will look into reducing the information related to subscribing &amp; unsubscribing that is contained in our emails. The email program used is called Dada Mail.</i></b>
7	Would be nice to have an idea occasionally of the real estate market there for lots. <b><i>Recommend that you contact one of the real estate companies in the Wimberley area.</i></b>